



TOLL FREE 1(877) 324-2226
equipro-bty.com
2021

Letter of Warranty

Dear Sir/Madam,

Kindly accept this letter of warranty from our company. We hereby confirm that the product is being designed and manufactured as per international standards. All our electrical components are CSA & UL approved. We manufacture the best Esthetic equipment on the market and it has a life expectancy of 15 to 20 years. Our equipment is very reliable and in case of problem over the years, we have the best after-sale service with parts & top trained technicians.

Warranty Coverage

Equipro hereby warrants that the product is free of any defect in material and workmanship. The period of warranty is 1 or 2 years from the date of purchase depending on the product. If you notice any defect in the parts that are covered by this warranty, within the above said period, we will repair it. The warranty covers the labor and parts needed to repair your item. The warranty program does not cover shipping costs.

Exclusions

Equipro will not have any liability or obligation under this limited warranty, in case of:

1. Any defect caused by misuse or abuse of the product.
2. Damage caused by natural disasters.
3. Damage caused by unauthorized modification.
4. Defects caused by improper storage of the product.

(The equipment should be kept in a dry environment at all time)

All repairs should be authorized or done by EQUIPRO Certified technicians or warranty will be void.

If, for any reasons, you were to be unsatisfied with your purchase, you will have 15 days following your purchase to contact your sales advisor and arrange for return of the item. The client will assume shipping supposing the equipment had to be sent back. Additionally, a 15% restocking fee will be charged to the customer upon return of the item. We expect the item to be in (like new) physical condition.

Limitations

In case of any defect in the product, the customer can send his equipment for repair, as specified above. By installing and using the product, the user accepts the terms and conditions described herein.

Warranty Service

In case you want to avail our service under this warranty, you can ask your sales advisor about our courtesy equipment float. Equipro will lend you a machine to cover your operations during the repair process. You will simply assume shipping cost supposing you would need courtesy equipment during this period.

At your service.